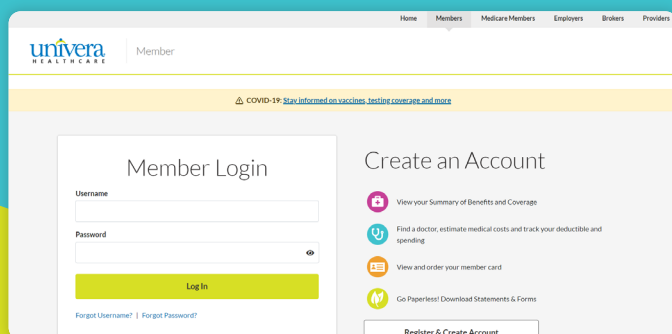
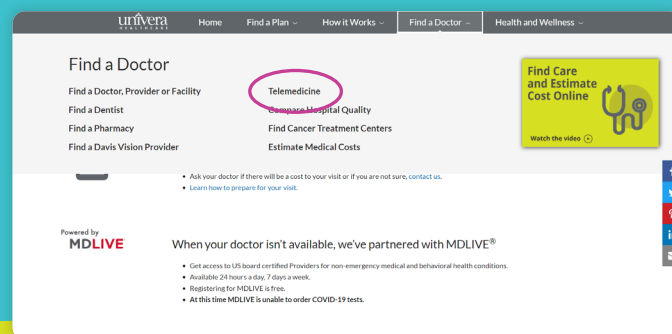


6 Easy Steps to Get Started with Telemedicine

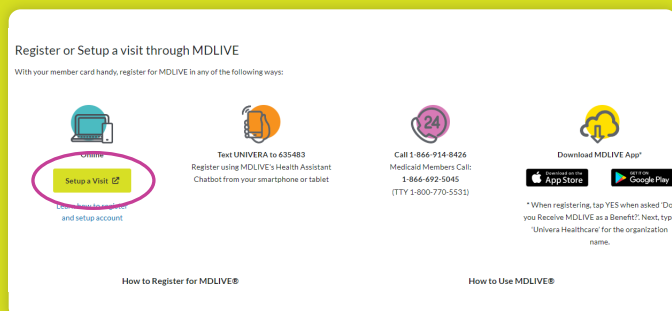
When your doctor isn't available, we have partnered with MDLIVE® to give our members 24/7 access to U.S. board certified doctors for non-emergency medical services. MDLIVE also provides care with psychiatrists and other mental health providers for behavioral health conditions.



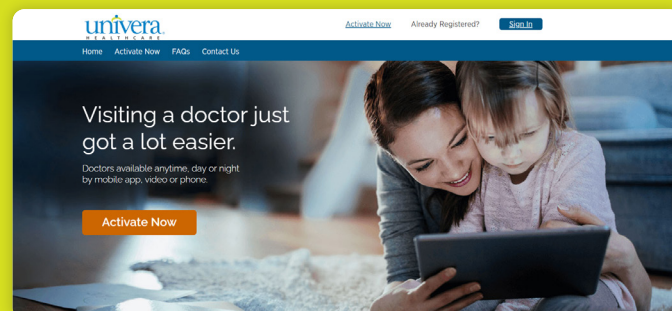
1 Register or log in to your account at **UniveraHealthcare.com/login**.



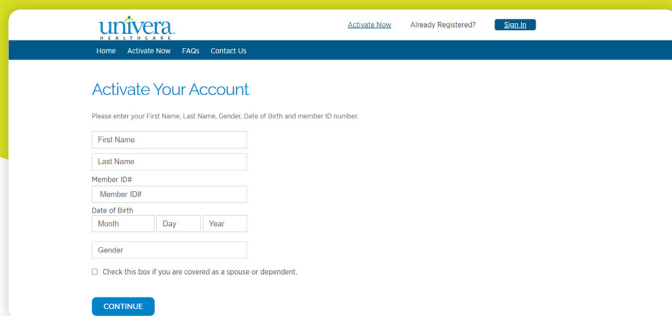
2 From the main menu, click on the **Find a Doctor** drop down, and then click **Telemedicine**.



3 Scroll down on the page and click **Setup a Visit**.



4 Once on the MDLIVE landing page, click **Activate Now**.



5 Complete the registration process on the MDLIVE website. You will need your insurance member ID information and date of birth. If you're a dependent, you will need to create your own account by entering the primary policy holder's ID information and your date of birth.

6 Your secure MDLIVE account is now created and you will receive email confirmation.



Three additional options for activating your account:

Text UNIVERA to 635483

Register using MDLIVE's Health Assistant Chatbot from your smartphone or tablet. Message and data rates may apply.

Call 866-692-5045

(TTY 800-770-5531)

Download the MDLIVE App



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Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, origin, age, disability, or sex.

Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

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